

REMOTE UPLOAD/DOWNLOAD

SOFTWARE CONFIGURATION MANUAL FOR COMPASS

Configuration steps to enable upload/download via M2M-Modem

1. Plug in the M2M-Modem-Vista in a USB port on the PC with the Compass software.
2. Go to Control Panel > Device Manager > PORTS to find out which is the COM port number assigned to the M2M-Modem
3. Open Compass > Home Page > Modems

Configure the following settings in Communication Settings dialog:

- Go to “Configure COM ports” – Select the COM port of the Modem from the dropdown Click on Add and Close
- In “Standard Modems” select Ademco CIA 2400
- Check the “Touch Tone” checkbox

Click on OK to apply the changes.

4. Use the Serial Number of the cellular communicator instead of a phone number for each account.
Customer Details > Panel Phone Number

Proceed with the programming as if you were connecting via the POTS line.

NOTE: Before you start a new communication session to specific panel make sure that the following settings are selected in the “Communications” dialog:

- The correct COM port is selected in “Comm Port” dropdown
- “Initiate From” should be set to “PC”
- “Answering Machine Defeat” should be unchecked
- The Serial Number of the cellular communicator is set instead of a phone number

Troubleshooting the panel configurations for the remote upload/download

If you have issues with the remote upload/download, check the following settings of the panel:

- “Rings Count for Downloading” should be set to 1. This will disable the “Answering Machine Defeat”
- “Call Back” should be disabled (if this configuration is available for the specific panel model)
- The “CSID Code” should be the same as the one set in the Compass software (if this configuration is available for the specific panel model)
- The “Account number” of the panel should be the same as the one set in the Compass software